

ProAct Safety's 2010 Lean BBS[®] Conference

Pre-Conference: Tuesday, April 6th

12:00pm - 1:00pm	<i>Registration</i>	
1:00pm - 5:00pm	Developing a Behavioral Focus: Advanced Pareto Analysis	Advanced Tactics for Process Leaders: Leading BBS

General Conference Day 1: Wednesday, April 7th

7:30am - 8:30am	<i>Registration/Continental Breakfast</i>	
8:30am - 10:00am	Introduction & Discovering Unique Opportunities to Improve	
<i>Break - 15 Minutes</i>		
10:15am - 11:30am	Methods to Energize and Improve Steering Teams and Focus	
11:30am - 1:00pm	<i>Networking Lunch</i>	
1:00pm - 2:15pm	Maintaining, Building, or Renewing Management Support	
<i>Break - 15 Minutes</i>		
2:30pm - 3:45pm	Avoiding Observer Burnout	
3:45pm - 4:00pm	Closing	

General Conference Day 2: Thursday, April 8th

8:00am - 8:30am	<i>Continental Breakfast</i>	
8:30am - 8:45am	Introduction & Opening Comments	
8:45am - 10:00am	Taking Observations to a New Level (Alternate Feedback Strategies)	
<i>Break - 15 Minutes</i>		
10:15am - 11:30am	Action Plans to Improve Observation Data	
11:30am - 1:00pm	<i>Networking Lunch</i>	
1:00pm - 2:15pm	Action Plans for ProActive Safety Improvement	
<i>Break - 15 Minutes</i>		
2:30pm - 4:00pm	Open Q&A with Terry L. Mathis and Shawn M. Galloway	

Developing a Behavioral Focus: Advanced Pareto Analysis

A key element of an effective behavioral approach to safety is focus. Most Behavior-Based Safety processes jump-start with a packaged or predetermined checklist. Performing a Pareto analysis on your site's historical incident data will provide insight on where to focus your current checklist. This type of analysis should be performed annually to ensure a validated focus and to correctly redirect success and results. Drucker said it best: "Success often makes obsolete the very behaviors that achieved it."

Advanced Tactics for Process Leaders: Leading BBS

Successful Behavior-Based Safety processes are designed to run with little management oversight. To ensure this, the role of a process sponsor or facilitator should be clearly defined. For any team to achieve success, there needs to be a good coach. Coaches observe, learn, provide feedback, and wait to ensure that adjustments help strengthen performance. What role are your coaches, sponsors, facilitators, or internal consultants playing?

Introduction & Discovering Unique Opportunities to Improve

Learn techniques to assess and evaluate your existing Behavior-Based Safety process to discover opportunities for improvement. Discuss each element of the process: the various ways to evaluate it, specific opportunities to improve, monitor the improvement, and ensure long-term sustainability.

Methods to Energize and Improve Steering Teams and Focus

Learn how to evaluate the effectiveness and burnout level of your Behavior-Based Safety team. Find out if you have the right people, enough people, and a good sample representation. Do peers have an accurate perception of the team members? Look at your checklist to ensure focus is on behaviors with the biggest potential for improvements. Analyze to see if your checklist focus is too broad or narrow to be effective. Discover how the team and the checklist work together, or against each other, in site safety improvement.

Maintaining, Building, or Renewing Management Support

Support from management is essential to any process. If they don't support it, how long will it last? Do you have a good level of management support? Could you use more? In this session, you will learn to evaluate your level of support and develop strategies to get, keep, or restore it.

Avoiding Observer Burnout

The number-one challenge in Behavior-Based Safety is observer burnout. The best way around this problem is to avoid it. Learn strategies that have helped organizations successfully avoid burnout and keep observers motivated and highly-functioning. Too late? This session will also focus on how to reverse it.

Taking Observations to a New Level (Alternate Feedback Strategies)

Most Behavior-Based Safety processes developed a strategy for observations at the beginning of their implementation. Most are still using the same observation strategy today. Is that good or bad? Determine the effectiveness of your strategy and discuss other ways to do observations now or in the future.

Action Plans to Improve Observation Data

If observations do not contain adequate data to determine and prioritize safety risks, the Behavior-Based Safety team will need to develop action plans to collect the pertinent information. Learn to determine if the quantity and quality of your observation data is sufficient to create effective action plans, or if you need to further improve the data.

Action Plans for Proactive Safety Improvement

Once your observation data has sufficient quantity and quality, it is time to develop proactive action plans to prevent accidents before they occur. Learn how to proactively analyze data, prioritize your issues, and divide high-priority issues into categories that will suggest the most effective solutions.

Open Q&A with Terry L. Mathis and Shawn M. Galloway

This last session of the conference is an opportunity to address questions directly to the Principles of ProAct Safety in an open forum. This is an excellent chance to finalize your plans to utilize what you have learned at the conference, get answers to any remaining questions, and bounce your plans and ideas off the experts.

2010 Behavior-Based Safety Conference

Thank you for helping us make this a great conference!

Training	Excellent	Good	OK	Fair	Poor	N/A
How well did you enjoy the training?	57%	38%	5%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the training cover your organization's major issues?	56%	31%	7%	4%	<input type="checkbox"/>	2%
Do you feel prepared to meet potential challenges?	37%	49%	14%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How confident are you that you can apply the training?	37%	51%	11%	2%	<input type="checkbox"/>	<input type="checkbox"/>
How useful were the training materials?	42%	42%	16%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What is your overall rating of the training?	50%	44%	6%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well organized was the event?	74%	25%	1%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ProAct Safety	Excellent	Good	OK	Fair	Poor	N/A
How well did you enjoy the presenters?	75%	21%	4%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What is your overall impression of ProAct Safety?	66%	31%	4%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What topics did you like best? (circle)

52% Opportunities to Improve	24% Steering Teams	19% Management Support	57% Observer Burnout
23% Alternative Feedback	37% Improving Data	21% Actions Plans	4% Open Q&A

What topics did you like least? (circle)

1% Opportunities to Improve	7% Steering Teams	20% Management Support	12% Observer Burnout
7% Alternative Feedback	6% Improving Data	4% Actions Plans	1% Open Q&A

"I should have gone to day 1."

"All areas were exactly what we needed."

"Terry & Shawn covered everything I came for."

"You guys are MASTERS of getting the attendees involved. As a result a lot of good ideas were shared. I am truly glad I had the opportunity to attend."

"The conference was spot on for the needs of my facility. Excellent balance between expert's presentations and audience participation. Both presenters communicated clearly with energy and listened to the audiences' questions and comments. They offered great advice in response to our questions."

"I was very impressed with the amount of information I walked away with. I really appreciated the format used for the conference, compared to other conferences I've attended in the past. The setting was comfortable and the information was great."